



LIBRARY ASSOCIATION SPECIAL INTEREST GROUP MEETING AT PSZ KUALA LUMPUR

Perpustakaan Sultanah Zanariah (PSZ) UTM Kuala Lumpur was once again given the mandate to host an assembly which was attended by the delegations from the academic libraries Malaysian Higher learning institutions. The event was organised under the platform of Library Association Special Interest Group (PERPUN) which is a forum of cooperation between all the Head of University Libraries and the Director General, National Library of Malaysia.

This was the second time such event was held as part of the efforts to establish a standard performance indicators for the academic libraries in Malaysia, which was based on BS ISO 11620: 2008. The effort was initiated at the previous workshops held at Maya Hotel, Kuala Lumpur from 27 to 28 June 2011, as well as International Conference and Workshop on key Performance Indicators for Libraries held from 17 to 19 October 2011 organised by the UTM Library.

Puan Kamariah Nor Mohd Desa, the UTM Chief Librarian took the opportunity to address the crowd and share the progress undertaken by UTM Library. This was further explained by Puan Noraziah Sharuddin, the Deputy Chief Librarian (Services). It was hope that the same platform could also be used to discuss many issues pertaining to the academic libraries in Malaysia. It was also agreed that series of future meetings will also be conducted at the UTM library in Kuala Lumpur.

BS ISO 11620: 2008

(Information and Documentation Library Performance Indicators)

This International Standard is concerned with the evaluation of libraries of all types. The main purpose of this International Standard is to endorse the use of performance indicators in libraries and to spread knowledge about how to conduct performance measurement. By the establishment of this International Standard, the use of Performance Indicators can be advanced and libraries in developing and developed countries will benefit from the knowledge and skills associated with formal planning procedures and data collection processes. ~ Source: British Standard



BOOK REVIEW BY TNC(PD)

On 30 May 2012, a book review session with Prof. Ir. Dr. Mohd. Azraai Kassim, The Deputy Vice Chancellor (Development & Innovation) was held at PSZ Johor. The book entitled "Extreme Future: 'THE TOP TRENDS THAT WILL RESHAPE THE WORLD IN THE NEXT 20 YEARS' by James Canton. The book is about the coming trends, opportunities and threats to prosperity. Thus it include innovations that will transform the global economy and strategies businesses must implement to compete. The book is also full of anecdotes, summary tables and headlines for the future.

Inside this issue

BS ISO 11620: 2008 P.1

UTM Institutional Repository P.2

E-Books P.3

Library Services for UTM Alumni P.4

Information Searching & Advanced

Reference Services P.5

UNIVERSITI TEKNOLOGI MALAYSIA INSTITUTIONAL REPOSITORY

a way to promote your research output

Do You Know?

Universiti Teknologi Malaysia Institutional Repository (UTM-IR) is the University's institutional repository which collects the intellectual output of UTM staff and students. The UTM-IR is an open-access repository which allows any one from any part of the world to access its contents. The repository was launched in June 2006 with an initial collection of around 3,000 documents. Today, the collection has grown to nearly 5,000 documents with contributions from various faculties and research centres in UTM.



The UTM-IR centralise, collect, preserve, and comply to open access concept of accessing collection of scholarly materials that showcases the research output of Universiti Teknologi Malaysia communities. Universiti Teknologi Malaysia Library (Perpustakaan Sultanah Zanariah) is responsible in establishing, collaborating, managing, maintaining and disseminating the content of UTM-IR.

Benefits of IR

The benefits of IRs have been touted by many authors and include increased

knowledge sharing Yeates (2003), control over the digital assets of the university (Crow 2002a, 2002b), and preservation (Lynch 2003). Gibbons (2004) cites major benefits such as stewardship, efficiencies, showcasing an institution and wider

distribution as compelling reasons for establishing an IR. All of these benefits involve digital curation because they span the information life-cycle and involve achieving goals that are central to digital curation, such as "interoperability with the future" and "communication across time" (Rusbridge et al. 2005).

Source:

Perceived Values and Benefits of Institutional Repositories: A Perspective of Digital Curation by Soo Young Rieh, Karen Markey, Elizabeth Yakel, Beth St. Jean, and Jihyun Kim, School of Information, University of Michigan, 2007.

PELAKSANAAN AMALAN 5S DI PSZ

Amalan 5S merupakan salah satu bentuk pelaburan jangka panjang PSZ untuk memastikan perpustakaan terus teguh menghadapi cabaran persekitaran dan ekspektasi pelanggan, dipercayai (build trust) dan menggembirakan pelanggan (delighting customers) serta mempunyai reputasi sebagai sebuah organisasi contoh di UTM. Pelaksanaan Amalan 5S di PSZ telah bermula seawal April 2012 lagi. Pelancarannya telah disempurnakan pada bulan Mac yang lalu. Kini perancangan telah memasuki fasa susun dan sisih. Aktiviti pelaksanaan seterusnya adalah dengan penubuhan AJK Induk, AJK Zon, siri taklimat, gotong royong dan mesyuarat.

Editor's Note

UTM Libraries is committed to further support the teaching and learning activities in UTM.

The Library is an essential element of excellence in research and innovation which characterises the Library. Thus, the Library has developed its collection to support existing and emerging research, and has up-graded its facilities to keep pace with the unprecedented infrastructure productivity of recent years in the University.

In this issue you will know more about our initiatives to continue supporting the University. Also, catch up on the latest news and ongoing projects of the Library. Please take your time to browse through the news provided.

- Editor





E-books are now available

What is an e-book?

An e-book is the electronic version of a book covering its full contents (text, tables, diagrams, illustrations, etc.). An e-book collection is usually set up in an e-database, which supports full-text searching within and across titles, advanced search and bookmark functions. Users can view full text of the e-books in HTML or PDF format.

How to find an e-book?

PSZ subscribes to over 53,000 e-books of different subject categories, allowing users to access them via the web 24 hours a day, 7 days a week. You can find the e-book(s) by one of the following ways:

Search by keywords

You can enter the keyword(s) for the e-book in the search box and click on the "Go" button. All e-books with the keywords in their titles or descriptions will then be listed.

Browse by title

If you know the title of the e-book, you can browse the title list (listed alphabetically). Click on the title of the e-book to view.

Search at the Library Catalogue (LESTARI)

If you do not know which e-book database an e-book belongs to, you can do your search from LESTARI (OPAC). On the basic search screen, you may search by keywords, title or author in the "Search" box. Make sure to click on the "Search Resource" and select "E-BOOKS". You will be presented with listings of e-book titles that match your search keyword (s).

Here is the list of e-Books databases available from our website. Log on today and join the others who has benefited from our collection!

- ASME E-Books
- Books 24X7
- British Standards (BSI) E-Books
- Cambridge Book Online
- EbscoHost e-Book (formerly known as Netlibrary eBook)
- Emerald
- EngNetBase (via CRC Press)
- EnvironetBase (via CRC netBase)
- Engineering Village 2
- Gale Virtual Reference Library
- MyiLibrary
- ScienceDirect
- SpringerLink
- ICE Virtual Library (formerly known as Thomas telford)
- Wiley Online Library

Access to online resources

Your library login will provide you with access to the online-resources that are provided by the Library.

Off-campus access

You can access most of the online library resources and services via the PSZ Library website.

EYE ON IT

MEMUPUK BUDAYA MEMBACA DALAM MASYARAKAT

Budaya membaca mestilah ditanam pada diri setiap individu. Ini kerana sikap banyak membaca akan menambah dan membina pengetahuan seseorang. Banyak perkara positif dan kebaikan yang dapat diperolehi dari budaya suka membaca.

Dalam era globalisasi dan teknologi yang serba canggih ketika ini, maklumat agak mudah didapati melalui pelbagai sumber serta menjanjikan perubahan bidang komunikasi, informasi, pendidikan dan secara tidak langsung mewujudkan masyarakat yang bermaklumat dan berpengetahuan luas melalui pembacaan.

Masyarakat progresif dan berkualiti tinggi dapat dilihat dari negara yang maju seperti Jepun, Amerika Syarikat dan negara-negara Eropah. Ke mana sahaja pergi, kita boleh melihat mereka sentiasa membaca tanpa mengira tempat. Namun begitu, keadaan sedemikian jarang kita lihat di Malaysia. Walaupun pelbagai kempen dijalankan, namun sehingga kini belum lagi mendatangkan perubahan besar untuk melahirkan masyarakat gemar membaca.

Bagi memperkasakan lagi usaha murni ini, langkah mewujudkan perpustakaan mini di setiap rumah demi menggalakkan kanak-kanak mencintai dunia buku selain menjadi sudut ilmu buat seisi keluarga perlulah dipertimbangkan. Aktiviti galakan membaca di tempat awam juga boleh membantu seperti mengadakan pertandingan bercerita, pertandingan menulis, ulasan buku dan peraduan membaca mengikut kategori usia.

Semua lapisan masyarakat perlulah mengamalkan budaya membaca di mana sahaja. Kerap kali membaca membuktikan seseorang itu minat dalam meningkatkan ilmu pengetahuannya di samping menimba ilmu yang baru. Membaca adalah sumber inspirasi di masa hadapan ketika bekerja kerana mereka dipercayai akan membawa faedah kepada bangsa dan mengharumkan nama negara.



EXHIBITS @ LIBRARY



Royal Intellect Whose Meaningful Engagements Impact Society



The Horse: Nature's Most Magnificent Creature Exhibits Committee

SERVICES AVAILABLE IN UTM LIBRARIES

Borrowing from other libraries

UTM Libraries offer a document delivery service known as Interlibrary Loan (ILL) for requesting books, journal articles, conference papers, and other items not held by the Library. Requests can be submitted online using ILL request form on the LESTARI/OPAC page.

Special Collection

UTM Libraries houses the Library's special collection of rare books, manuscripts, theses, pictorial collections and architectural drawings. Its emphasis is on UTM literature, history, studies, art and architecture. It has a particular focus on material with a connection to Malaysia and to the UTM.

The Library continues to support research through its extensive holdings of publications and manuscripts of some of UTM's leading writers. In addition to the nearly 100,000 volumes of publications there are manuscripts, photographs, rare books, research theses and other special collections. Rapid and streamlined access to collections is facilitated by providing guides to collections online and digitising selected material.

UTM Alumni who register with the Library and are entitled for:

Membership

Free membership for UTM graduates and Diploma Executive Course participants.

Loan Services

Two books may be borrowed for the period of one month.

IT Services

Free access to computers, Internet and wireless system facilities.

Online Databases Access

Get access to online databases subscribed by PSZ (in campus)

Research Consultation

Research Consultation Services in information searching provided by our Librarians.

Services for Alumni at PSZ Portal

Get the latest information on PSZ services from our portal.

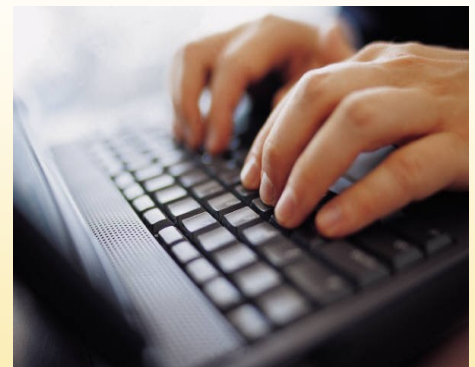
Online Knowledge Newsletter

Get access to current information services via electronic for latest news of interest to Alumni.

UTM Memory

A dedicated website for Alumni community to communicate, share experience and reminisce the good old days in UTM.

LIBRARY SERVICES FOR UTM ALUMNI





FOSTERING CRITICAL SKILLS

LEARNING ACTIVELY AT LIBRARY

A key way for the Library to support students' learning and discovery is by providing access to scholarly information resources, and fostering the knowledge and critical skills required to discover and use these resources effectively.

SCHOLARLY COMMUNICATION IS AN IMPORTANT PART OF RESEARCH

The Library supports research evaluation by providing access to databases that provide metrics and citation counts, and it can assist researchers to manage their academic output and publications. It can help researchers to raise the visibility of their research and provide them with information about copyright, author rights, and open access licensing.

Research Support @ the UTM Library

Librarians play vital roles in supporting research (individual and collaborative) at the UTM. The librarians can support your research goals by:

- providing advice on the information aspects of your research
- helping you to stay updated with research in your area of interest
- advising on open access and data management
- helping you to make the most of bibliographic management tools such as EndNote, and a range of other online tools which can improve the process of discovering, gathering, creating and sharing information.

Quotes of the Day

The only true equalisers in the world are books; the only treasure-house open to all comers is a library; the only wealth which will not decay is knowledge; the only jewel which you can carry beyond the grave is wisdom.

- J. A. Langford

PSZ LIBRARIAN PRESENT AT IBIMA 2012



Mr Razib Karno, PSZ Librarian have conducted a study titled "Facilitating Resource Allocation Decision Through Data Mining : The Case Of UTM Library ."

Mr Razib Karno, Librarian at Information Service Division, PSZ presented his paper "Facilitating Resource Allocation Decision Through Data Mining: The Case Of UTM Library ", during the International Business Information Management Association Conference (IBIMA) 2012, which was held from 9-10 May 2012 in Istanbul Turkey.

In his paper, he proposes the implementation of bibliomining on library data warehouse as a tool to assist library management in making decision. He also suggests many ways library managers can utilise bibliomining in making effective and timely decisions such as in managing costs, staff activities, customer services, addressing or user needs, marketing, identifying popular collection, circulation, reference transaction, quality of collection, educational programs and so on.

According to Mr. Razib, presenting the paper at the conference provided him with a great opportunity to gain feedbacks from eminent information management scholars. More importantly, the conference proceedings is indexed by ISI Proceedings and Thomson Reuters, which is the scientific platform for researchers to disclose their innovative ideas and research results on Information Management, Knowledge Management, Marketing, Human Resources and Finance.

If you are interested to know more on bibliomining, please contact Mr. Razib at mdrazib@utm.my.

Technology Infrastructure in UTM Libraries

The Library's electronic infrastructure underpins service delivery. The website provides integrated access to all services and collections. The Integrated Library Management System (LMS) manages ordering library materials, document delivery, circulation activities and the catalogue. Networked personal computers are maintained across the branches and wireless capability for laptop computers has been implemented.



KEJOHANAN SUKAN STAF UTM 2012

Bagi melaksanakan impian UTM untuk mencungkil bakat-bakat baru untuk diketengahkan bagi menghadapi Kejohanan Sukan Staf Antara Universiti 2012 yang akan berlangsung di Universiti Utara Malaysia (UUM) Sintok, Kedah pada Julai 2012, pihak Unit Sukan UTM telah mengadakan UTM Staff Games 2012 bermula pada 14 Mei – 10 Jun 2012. Daripada 17 acara yang dipertandingkan PSZ telah menyertai 11 acara iaitu bola sepak senior (suku akhir), badminton, bola tampar lelaki (suku akhir), futsal (suku akhir), karam, dart (suku akhir), sepaktakraw, catur (tempat ke-5) dan lawn bowl (johan).

Syabas dan tahniah di atas komitmen dan penglibatan semua staf dalam menjayakan aktiviti sukan PSZ.



SNAPSHOTS OF ACTIVITIES AND EVENTS @ PSZ KUALA LUMPUR



3 April 2012

Prof. Dr. Maketab, UTM OSHE Director during his site visit to the library



30 May 2012

SPLD Demo in conjunction with Orientation Week for new Diploma students



20 June 2012

Farewell party in conjunction with the retirement of Library Assistant, En. Syed



28 June 2012

Farewell party for Head of PSZ KL, Cik Haslina Oth-



A PROLIFIC CONFERENCE ON PRESERVING AND DISSEMINATING NATIONAL HERITAGE

Our heritage is a mirror of our national identity. Its preservation therefore is vital and involves activities associated with maintaining library, archival, or museum materials for use, either in their original physical form or in some other format. For this reason, the 15th General Conference of Congress of Southeast Asian Librarians (CONSAL XV) was organised to bring together librarians, library managers and scientists in the library fields from all around Southeast Asian countries to further discuss the issue of preserving and disseminating national heritage. The Conference which attracted more than 700 participants from 21 countries was held from 28 until 31 May 2012 in Bali-Indonesia. Apart from that, the Conference was also the venue for participants to contribute their capabilities, innovation and experiences in the subject of library and information services.

UTM was represented by one of its librarians, Nazrinda A. Samah whose presence at the Conference was primarily due to her involvement in the **'Islam in ASEAN: a Cultural Bibliography'** project, a collaboration among three countries mainly Brunei Darussalam, Malaysia and Singapore. The publication which contains bibliographies of various types of collections related to the subject of Islam and which are available at each countries' libraries served as a mean to ensure that the public understands in greater depth 'what is ASEAN' from various perspectives including religion, economy, culture and heritage. Extensive records of various types of publications such as books, journals, theses, research reports, audio visual materials and newspaper articles on the subject of Islam written or published by UTM were compiled into a comprehensive bibliography and submitted to the organising committee. **'Islam in ASEAN: a Cultural Bibliography'** was successfully launched on 28 May 2012, during the 3rd Executive Board Meeting, CONSAL XV, Bali-Indonesia.

According to Nazrinda, the general atmosphere throughout the Conference was one of cooperation and a realisation of a greater emphasis on information and intelligence sharing. Many new contacts were established during and after the Conference. Moreover, she is also indeed very honoured and proud to be part of the **'Islam in ASEAN: a Cultural Bibliography'** project assemble. Although the task of preparing the bibliography was tedious and required full commitment, the end product was definitely rewarding and well worth and the fact that it was for a beneficial cause made it even worthier.

ZIARAH UKHUWAH DAN MOTIVASI BERSAMA ANAK-ANAK YATIM ISLAM PONTIAN

Perpustakaan Sultanah Zanariah dengan kerjasama Persatuan Pustakawan Malaysia (Kumpulan Selatan) telah mengadakan program ziarah ukhuwah dan motivasi bersama anak-anak yatim Pertubuhan Kebajikan Anak-anak Yatim Islam (PKAYI), Pontian Johor pada 21 April 2012 yang lalu. Program telah bermula dengan sesi ceramah motivasi "Hidup Lebih Bermakna" oleh Hajjah Junainah binti Jukee yang merupakan staf Perpustakaan Sultanah Zanariah. Majlis turut dimeriahkan dengan penyampaian sumbangan berupa buku serta hadiah oleh Tuan Haji Anuar bin Talib, Pengerusi Persatuan Pustakawan Malaysia (Kumpulan Selatan).

Perancangan akan datang yang bakal dilaksanakan adalah membantu menguruskan pusat sumber rumah anak yatim Islam Pontian oleh Bahagian Perkhidmatan Maklumat, Perpustakaan Sultanah Zanariah dengan kerjasama Ahli Jawatankuasa baru Persatuan Pustakawan Malaysia (Kumpulan Selatan).

Adalah menjadi harapan agar program khidmat masyarakat seumpama ini dapat diteruskan lagi pada masa akan datang sebagai salah satu cara menabur bakti kepada masyarakat sekitar UTM.



PSZ ANJUR PROGRAM 'CORPORATE SOCIAL RESPONSIBILITY' DI RUMAH WARGA EMAS NUR EHSAN

PSZ dengan kerjasama Persatuan Pustakawan Malaysia (Kumpulan Selatan) meneruskan aktiviti khidmat masyarakatnya dengan mengadakan aktiviti di Rumah Warga Emas Nur Ehsan pada 14 April 2012.



Rumah Warga Emas Nur Ehsan (RWENE) menempatkan warga emas beragama Islam yang terbiar, uzur, warga emas yang dihantar oleh waris dan juga bekas pesakit psikiatri dari Hospital Permai Tampoi.

Beberapa aktiviti telah dijalankan sepanjang sehari berada di sana antaranya ialah Sesi Beramah Mesra Bersama Penghuni, Persembahan Puisi, Gotong Royong beramai-ramai, penyampaian sumbangan berupa barangan makanan, pakaian, barangan keperluan harian dan mesin basuh automatik untuk kegunaan penghuni. Program ini berjaya menimbulkan keinsafan kepada semua para sukarelawan yang terlibat dan berjaya menjalinkan silaturrahim bersama penghuni. PSZ berharap program seumpama ini dapat diteruskan lagi pada masa akan datang sebagai medan memupuk semangat ukhuwah dengan masyarakat setempat.



EDITORIAL

Patron: Kamariah Nor Mohd Desa;
Editor-In-Chief: Noraziah Sharuddin
Editor: Salina Shamshuri; Editorial Team: Zafarina Dol,
Zurina Rosmani, Nazrinda A. Samah, Mohd Razib Karno, Syahrana A. Raqi, Siti
Zaleha Samad Circulation: Kartini Ibrahim, Ramlah Mahidin, Mohd. Firdaus
Kusnin
Photography: Media Unit