

PERPUSTAKAAN

**EXCLUSIVE IN
THIS ISSUE**



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Canselor ke
Perpustakaan UTM

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SELAMAT DATANG NAIB CANSELOR KE PERPUSTAKAAN UTM

Seluruh warga Perpustakaan UTM berbesar hati dengan kunjungan Y. Bhg. Naib Canselor UTM, Prof. Ir. Wahid Omar ke Perpustakaan UTM pada 31 Disember 2013 yang lalu. Rombongan ini turut disertai oleh pegawai-pegawai dari Pejabat Canselori UTM. Kunjungan ini adalah bertujuan untuk mewujudkan kerjasama antara pengurusan atasan UTM dengan Perpustakaan khususnya dalam usaha meningkatkan komunikasi dua hala ke arah memantapkan lagi perkhidmatan perpustakaan UTM.

Selain mengadakan perbincangan dengan pengurusan Perpustakaan UTM, beliau juga telah dibawa melawat ke sekitar perpustakaan. Di akhir lawatan, Naib Canselor berbesar hati menandatangani buku pelawat di Bilik Rujukan Eksekutif Perpustakaan dan menerima cenderahati pokok hiasan dari pihak perpustakaan.



PENJENAMAAN PERPUSTAKAAN UTM

Semua warga Perpustakaan UTM menyambut baik penjenamaan baru Perpustakaan UTM sebagai usaha pemasaran dan promosi perpustakaan di persada global. Penjenamaan Perpustakaan UTM bermula apabila pihak Universiti melalui Mesyuarat Jawatankuasa Pengurusan Universiti (JPU) Bil. 16/2013 bertarikh 3 September 2013 telah bersetuju meluluskan penjenamaan semula Perpustakaan Sultanah Zanariah kepada

Perpustakaan UTM (UTM Library) melalui Pekeliling Pentadbiran Bil. 38/2013.

Dengan penjenamaan nama kepada Perpustakaan UTM ini juga, Ketua Pustakawan adalah ketua yang bertanggungjawab pada keseluruhan Perpustakaan UTM (UTM Library) bagi memastikan kelancaran operasi pengurusan dan perkhidmatan perpustakaan.

Antara matlamat penjenamaan ini adalah khusus untuk menyokong transformasi UTM berasaskan perkara berikut:

1

Memberikan nama baru yang boleh menjadi pemangkin kepada transformasi Perpustakaan UTM (UTM Library) ke arah budaya akademik baru.

2

Memberi impak yang lebih tinggi dan lebih tepat yang merangkumi ketiga-tiga perpustakaan besar iaitu Perpustakaan Sultanah Zanariah UTM Johor Bahru, Perpustakaan Sultanah Zanariah Kampus Kuala Lumpur, Perpustakaan Raja Zarith Sofiah dan Perpustakaan Fakulti, Sekolah Pengajian Siswazah, Institut Pembangunan Bioproduk, Perpustakaan Menara Razak, Perpustakaan MJIT dan Perpustakaan UTMSpace Kuala Lumpur.



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Assalamualaikum Warahmatullahi Wabarakatuh and Greetings

THE VALUE OF A LIBRARY

The UTM Library continues to fulfil its role as *the heart of the university*, despite the move away from print and towards electronic resources. The library contributes directly to the institution's academic mission and to equipping students with the skills and knowledge they need to achieve academically and to maximise their employability.

The library is much more than a passive repository for knowledge. The library represents an important point of continuity for students during their time at university as does their relationship with its staff. This growing understanding of the role of the librarian as a student advisor is now helping to drive convergence between the library and support services. *The ability for source and manage information, and to use electronic resources and technology effectively, are skills which are highly valued by customers.* The usefulness of libraries in the spread of knowledge has been proved through the years. Therefore, visit UTM Library to discover its advantages.

PRESTASI PERKHIDMATAN PERPUSTAKAAN UTM 2013

Kajian Kepuasan Pelanggan Perpustakaan UTM bagi tahun 2013 menunjukkan secara keseluruhannya Indeks Kepuasan Pelanggan berada pada tahap sederhana memuaskan iaitu sekitar 72.64% di Perpustakaan Sultanah Zanariah Johor Bahru dan 85% di Perpustakaan Sultanah Zanariah Kuala Lumpur.

Berdasarkan maklumbalas, terdapat pencapaian rendah yang telah dikenalpasti iaitu kemudahan Wifi, komputer dan perkhidmatan *interlibrary loan*. Kajian ini memberi petunjuk bagi penambahbaikan yang perlu dibuat untuk memastikan kepuasan pelanggan yang lebih baik di masa hadapan. Justeru, Perpustakaan UTM akan sentiasa memastikan perkhidmatan yang lebih baik dapat diberi kepada pelanggan serta meningkatkan prasarana dan infrastruktur berkaitan agar selari dengan pembangunan pendidikan masa kini pada masa-masa akan datang.

TAHUN	PSZ JB (%)	PSZ KL (%)	Purata
2012	72.82	71.8	72.31
2013	72.64	85.6	79.12

UTM LIBRARY BOOK DONATIONS

UTM Library welcome donations of scholarly materials in all formats falling within the guidelines of the Collection Development Policy Statement. The primary purpose of the gift program is to acquire materials that expand and enhance the Library collections.

Gifts are only accepted unconditionally; that is, the Library reserve the right to determine the disposition of donated materials. We do not accept:

- Books older than 10 years
- Heavily damaged or moldy books
- Photocopies of books, journal articles / reprints of journal articles
- Duplicate dissertations
- Serial issues that duplicate our holdings

We appreciate any donations that fit the above guidelines.
For further enquiries please contact the Gift & Exchange Office by:
phone: 07-5530109 or email: muzaimah@utm.my



Drop your book
donations today!!!



UTM Online Databases One Stop Search SUMMON@UTM

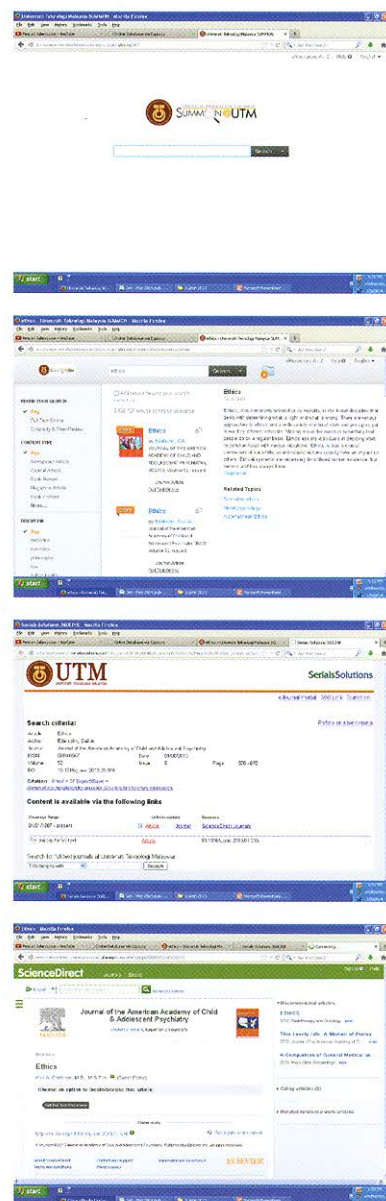
What is Summon?

Summon is a single, unified index that returns a single, unified set of results - allowing users to effectively search and navigate across the Library's online database titles. In other word, Summon simplifies the process of finding information in the Library. It searches through a massive collection of books, scholarly journals, newspaper articles, e-books, dissertations, conference proceedings, and numerous academic databases. Rather than search for all of these things in separate databases, Summon lets you find them all at once, quickly and easily.

Summon is accessible on campus and off campus (via EZproxy)

What are the benefits of Summon?

- Search results include citations of many kinds of sources: books, journal articles, newspaper articles, conference proceedings and dissertations.
- Search results can be quickly narrowed by using the facets: content type, library location, subject terms, publication date, language, and more.
- Search results can be limited to scholarly or peer-reviewed sources with one click.
- Searches can include materials that are not part of the UTM Library collections, but can easily be requested through our interlibrary loan service.
- Citations in your search results can be viewed in six commonly used citation formats (APA, AMA, MLA, Uniform, Chicago, and Harvard), exported to EndNote, emailed, and printed.
- RSS feeds are automatically created for any search you run; subscribe to a feed to receive notification when new search results meet your criteria.

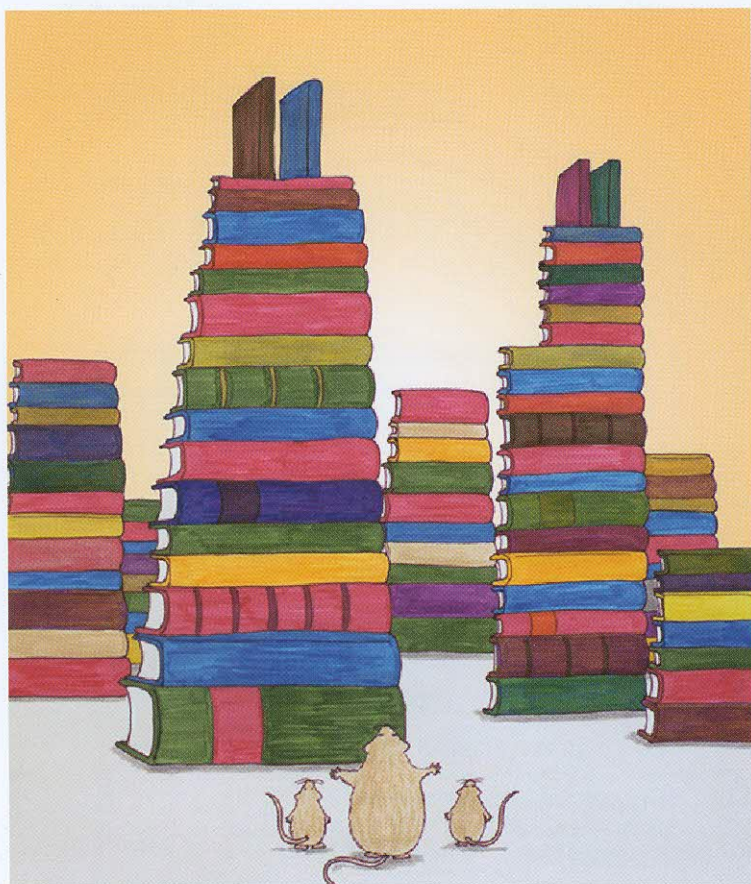


RANKING	WORLD RANK ▲	INSTITUTO	SIZE	VISIBILITY	FILES RICH	SCHOLAR
1	134	Universiti Teknologi Malaysia Institutional Repository	504	192	126	102
2	199	Universiti Sains Malaysia Institutional Repository	284	343	103	163
3	201	Universiti Putra Malaysia Institutional Repository	436	339	235	106
4	386	International Islamic University Malaysia Repository	878	584	128	286
5	405	Universiti Kebangsaan Malaysia Journal Article Repository	1171	505	596	293
6	409	Universiti Malaysia Perlis Library Digital Repository	176	733	272	251
7	474	Universiti Malaysia Pahang Institutional Repository	1365	579	589	319
8	488	Universiti of Malaya Research Repository	446	488	663	729
9	496	Universiti Tun Hussein Onn Malaysia Institutional Repository	571	680	611	403
10	520	Universiti Teknikal Malaysia Melaka Repository	1128	837	196	248

Malaysia

UTM INSTITUTIONAL REPOSITORY MAINTAINED ITS POSITION AS THE TOP-RANKED IN MALAYSIA

The RankingWeb of Repositories has positioned UTM-Institutional Repository (<http://eprints.utm.my/>) at first place among Malaysian web institutional repositories for the January 2014 ranking. USM-IR and UPM-IR closely trailed in no 2 and 3.



LIBRARY Anxiety - HOW TO BEAT IT?

Helping First Year Student with Library Anxiety

Library anxiety is a combination of emotions experienced by many first year undergraduates. It is characterised by:

being overwhelmed by the size of the library not knowing where to find things; how the library is organized; lack of confidence on how to begin working on assignments; feelings of inadequacy ("I'm the only one who doesn't know.") hesitancy to ask for help ("I know this is a dumb question...").

Register now to get some tips that can help you to cope with library anxiety so that you can make friends with the library, or at the very least, be able to get in, get out with what you need, and get on with your life. Classes are open for first year undergraduates.

For more information, please contact;

syhrahnah@utm.my | Tel: 07-553 0016

UTM LIBRARY BRANCH

Perpustakaan Raja Zarith Sofiah
UTM Johor Bahru

Perpustakaan Sultanah Zanariah
UTM Kuala Lumpur

The Institute of Bioproduct
(IBD) Library, UTM Johor Bahru

Menara Razak Library
UTM Kuala Lumpur

MJIT Library, UTM Kuala Lumpur

Faculty Libraries, UTM Johor Bahru

School of Professional & Continuing
Education (SPACE) Library
UTM Kuala Lumpur

CORPORATE MEMBERSHIP



UTM Library has taken the initiative to open its doors to the industrial, private and corporate sectors.

Library is providing a service specifically designed to meet the needs of these sectors namely Corporate Membership.

Industrial organizations, private sectors, and corporations may register as members at an annual fee and each organization is welcomed to sponsor two (2) members.

PRIVILEGES

Two registered members



Utilise the library's collections and services at any time during opening hours



Remote access to electronic collection



Borrow two books in two weeks



Alert to new published article in your field



Information consultation, information searching skills workshop, developing and managing resource centre etc.

*Great having you
as part of our family*

For more information, please contact;

ja@utm.my

Tel: 07-553 0195

INFORMATION SERVICES FOR UTM ALUMNI



An opportunity for Alumni to access the various information services and products which could assist their professional and research needs as well as to cultivate knowledge culture.

Email:

salinasham@utm.my

Tel:

07-553 0174

(PSZ JB)

or

03-2615 4599

(PSZ KL)

Contact info should use email first as medium of communication, and by telephone as secondary method.

UTM READING STATION



- UTMRS menggunakan konsep pinjaman dan pemulangan sendiri dengan pemantauan minima oleh staf perpustakaan.
- Peminjaman bahan dibenarkan kepada sesiapa sahaja dari kalangan masyarakat UTM dari mana-mana lokasi UTMRS.
- Pemulangan bahan boleh dibuat di mana-mana lokasi UTMRS.
- Semua peminjaman dan pemulangan bahan hendaklah direkod di Buku Rekod yang disediakan di setiap UTMRS.
- Semua peminjam perlu mempunyai sikap bertanggungjawab untuk memulangkan bahan yang dipinjam.

*Read it · Borrow it
Enjoy it!*

QUOTE'S OF THE DAY



THE BEST WAY
TO CHEER YOURSELF
UP IS TO CHEER
SOMEBODY ELSE UP

Mark Twain



UTM LIBRARY PARTICIPATES IN UTM English Day

Beginning January 2014, UTM has declared Thursdays of each week as UTM English Language Day. The English Language Day seeks to promote mastery of the English Language as the main international communication medium throughout the University. Under this initiative, five librarians from the Library have been appointed as UTM Liaison Officers and are responsible in planning and conducting continuous English Language activities for the Library's staff. The UTM Liaison Officers are Pn. Khairulbahiyah Yaakob, Cik Nazrinda A. Samah and Pn. Syahrana A. Raqi, from UTM Library JB and Pn. Noor Ayesha Mohd Ezanee and Cik Sharifah Radhiah Syed Azman, representing UTM Library KL.

Since the first leg of the training on the 12 February 2014, six English Language sessions have been successfully conducted. Besides than the usual discussion and revision, different activities have been planned for each session to ensure that it will become interactive so that everyone will feel free to participate. Various games on building vocabulary, grammar, conversation and listening skills have been conducted such as ABC's of Me, Catchphrase, Paper Clip Game and Guess the Lyrics.

In conclusion, the UTM Library staff has shown tremendous support and interest in ensuring the success for the UTM English Day initiative.

PRAKTIK STANDARD PEOPLE PRACTICE (SPP)

Harapan pihak pengurusan perpustakaan dalam memberi khidmat terbaik kepuasan pelanggan tidak akan tercapai sekiranya praktik SPP yang telah lama diamalkan oleh setiap staf di perpustakaan tidak digunakan dalam tugas seharian. Ini juga bagi memastikan staf memberi seluruh komitmen dalam usaha membudayakan amalan murni seperti yang terkandung dalam Manual SPP di samping persediaan staf untuk berurusan dengan pelanggan akan lebih bersestematik dan pelanggan akan merasai diri mereka dihargai dan dihormati.



KALENDAR AKTIVITI JANUARI - MAC 2014



Amanat Tahun Baharu 2014



Lawatan Penanda Aras



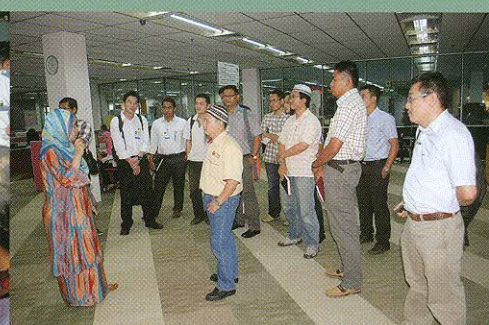
Taklimat Pelajar Tajaan MARA



Lawatan Auditor Energy Management



Lawatan Pelajar Universiti Riau, Indonesia



Lawatan dari Pelajar Kursus HYDRO, FGHT



Lawatan Pelajar Sekolah



Lawatan dari Pelajar Indonesia



Lawatan dari UTHM

LAWATAN MENGEJUT AUDIT BOMBA KE PERPUSTAKAAN UTM KUALA LUMPUR

Pada 20 Februari 2014, jam 9 pagi, seramai 6 anggota bomba diketuai oleh Tuan Mohammad Amin bin Mat Isa, Pegawai Bomba Kanan 1, dari Pasukan Bomba dan Penyelamat Keramat bersama-sama dengan staf Unit Keselamatan dan Pejabat Harta Bina Kuala Lumpur telah mengadakan pemeriksaan premis bagi tujuan penguatkuasaan Akta Perkhidmatan Bomba 1988 berkaitan dengan alat pencegah kebakaran termasuk pintu rintangan api di beberapa bangunan UTM KL, termasuk bangunan Perpustakaan Sultanah Zanariah, UTM Kuala Lumpur.

Beberapa teguran kepada perpustakaan telah dibuat oleh pihak pasukan bomba ketika lawatan ini. Antaranya ialah pintu kecemasan berdekatan tandas di aras 2 dan 3 yang memerlukan untuk dibuat "Access Card". Manakala pintu menghala ke tangga di aras 4 pula memerlukan fungsi "Break Glass Key" untuk memudahkan pengguna perpustakaan keluar dari bangunan sekiranya ada sebarang kecemasan. Papan tanda "KELUAR/EXIT" yang terdapat di aras 3 dan 4 juga tidak berfungsi.

Berikutan itu, pihak perpustakaan telah menghantar surat kepada pihak Pejabat Harta Bina untuk memohon supaya diambil tindakan berkenaan perkara-perkara berbangkit seperti yang telah ditegur oleh pihak Bomba.





AMANAT TAHUN BAHARU 2014: FOKUS PELAN PEMBANGUNAN PERPUSTAKAAN

Pada 20 Januari 2014 telah berlangsung Amanat Tahun Baharu 2014 bertempat di Bilik Seminar 3, Perpustakaan Sultanah Zanariah Johor Bahru. Ketua Pustakawan Perpustakaan UTM, Puan Kamariah binti Nor Mohd Desa telah menyampaikan amanat tersebut kepada seluruh warga Perpustakaan UTM.

Dalam amanat tersebut, Ketua Pustakawan telah bermula dengan menyentuh mengenai *Strategic Global Plan* UTM 2012-2020 yang mempunyai tiga fasa. Seterusnya beliau mengaitkannya dengan program transformasi UTM bagi tahun 2014 dengan merujuk buku Naib Canselor iaitu *Menjayakan UTM Global: kesepakatan, keterangkuman dan keterlibatan*. Selain itu, beliau turut menyatakan Pelan Pembangunan Perpustakaan UTM yang merangkumi perancangan untuk melengkapkan kedua-dua perpustakaan sedia ada dan perpustakaan baharu dengan kandungan fizikal dan digital beserta inisiatif meningkatkan kecekapan untuk pustakawan profesional, pelan yang tersusun dan bajet yang mencukupi bagi mewujudkan dan meningkatkan kandungan digital.

Di samping itu, beliau juga menyelusuri pencapaian Perpustakaan dalam tahun 2013, diantaranya ialah pencapaian melalui *Balanced Scorecard* (BSC) dan *Key Amal Indicators* (KAI). Di akhir amanatnya, beliau berharap dengan kedatangan tahun baru 2014 ini, semua warga kerja Perpustakaan UTM sentiasa bekerjasama antara satu sama lain bagi mewujudkan sifat kekeluargaan, berubah ke arah yang lebih baik, mengubah cara kerja yang lebih efisien dan sistematik, serta berusaha keras dalam membela golongan sasaran.



TRIAL DATABASE CAMPAIGN & WEB OF KNOWLEDGE DISCOVERY QUIZ 2013 PRIZE GIVING SESSION, 28 JANUARY 2014

Winners of Trial Database Campaign

First Prize Winner
Dr. Noraini Abu Talib
Faculty of Management

Second Prize Winner
Dr. Mohd Firdaus Abdul Wahab
Faculty of Biosciences & Medical Engineering

Winners of Web of Knowledge Discovery Quiz 2013

Fourth Prize Winner
Dr. Mohd Firdaus Abdul Wahab
Faculty of Biosciences & Medical Engineering

Ninth Prize Winner
Alvin Paul
Faculty of Biosciences & Medical Engineering

Keepcup Winner
Tan Mou Leong
Faculty of Geoinformation and Real Estate

BOOK DONATIONS... THANKS TO HOLCIM MALAYSIA

HOLCIM Malaysia, the leading building materials provider in Johor and the Southern Peninsula has donated ten copies of its research publications to the UTM Library. The books were presented by its Chief Executive Officer (CEO), Mr. Mahanama Ralapanawa to Pn. Kamariah Nor Mohd. Desa, UTM Chief Librarian in the presence of Associate Professor A.S.M Awal (Faculty of Civil Engineering, UTM) and UTM Library Management Team.

HOLCIM Malaysia is part of HOLCIM Group, headquartered in Switzerland with production sites in more than 70 countries and 80,000 employees worldwide.

**Thanks to HOLCIM Malaysia for
their generosity and support!**

