UTM-IR Reached another Milestone

UTM Institutional Repository (UTM-IR) has reached another milestone by being in the top 50 Institutional Repositories, according to the latest analysis by Ranking Web of World Repositories. The July 2011 analysis shows UTM-IR took 37th place for Top Institutional Repositories, while 46th place in Top Repositories category. This is, by far, the best achievement for UTM-IR since its establishment in 2007. Consequently, the ranking analysis, which is published biannually in January and July, has helped to catapult UTM placing in Webometrics Ranking of World Universities.

UTM-IR is developed as part of the Library's effort in capturing, managing and organising collections of digital content generated by faculty, staff and students of UTM. This includes research or seminar papers, part of theses, book chapter and journal articles published by the UTM community. Even though most of the content in UTM-IR are being managed by the Library, UTM-IR also allows self-archiving in which the appointed members of the faculty can deposit copies of their papers. In return, these collections are made accessible whenever and wherever via online.

Welcome to Universiti Teknologi Malaysia Institutional Repository

To learn more on UTM-IR and how it could help you in preserving your intellectual output, please visit http://eprints.utm.my.

Category	Year							
	2008		2009		2010		2011	
	January	July	January	July	January	July	January	July
Top Repositories	159	82	85	58	99	91	61	46
Top Insitutional repositories	-	-	72	48	89	77	48	37

UTM-IR placing from 2008-2011

Mempromosi Jenama UTM Melalui UTMRS

UTM Reading Stations (UTMRS) yang telah dilancarkan pada 4 Mei 2009, kini meluaskan lagi sayapnya melalui penubuhan UTMRS di SMK Mutiara Rini, SMK Skudai, SK Taman Universiti 4, SK Taman Sri Pulai, Jabatan Pelajaran Negeri Johor, Bahagian Teknologi Pendidikan Negeri Johor dan juga di Lapangan Terbang Antarabangsa Senai sebagai sebahagian daripada UTM Faces. Penubuhan UTMRS ini merupakan usaha Perpustakaan Sultanah Zanariah dalam memupuk persekitaran cintakan ilmu, dan pada masa yang sama mempromosi jenama UTM sebagai universiti yang menyokong usaha meningkatkan taraf literasi dan budaya membaca dalam kalangan komuniti.

UTMRS berkonsepkan terbuka dimana sesiapa sahaja boleh membaca, meminjam dan memulangkan bahan bacaan pada bila-bila masa dan dimana-mana UTMRS. Apa yang menarik, koleksi bahan-bahan bacaan di UTMRS adalah hasil daripada sumbangan masyarakat UTM serta komuniti sekitarnya. Sumbangan seperti buku, majalah dan pelbagai bahan bacaan lain dibuat melalui kotak khas yang terdapat di sekitar kampus UTM atau UTMRS. Kaedah ini terbukti berjaya apabila sebanyak 24,107 bahan bacaan telah dikumpulkan dan ditempatkan di UTMRS sejak mula diperkenalkan pada tahun 2009. Kini, bilangan UTMRS dalam kampus Johor Bahru adalah sebanyak 49 buah manakala di Kuala Lumpur adalah 13 buah.

From the Editor

Dear readers. Welcome to the third issue of the year 2011. This issue contains information not only on our activities but also on our services which are value to you.

Over the years, the Library has bulked up its online resources in order to meet your information needs. The Library provide full-text access to over 80 online databases which accommodate e-journals, e-books, e-standards, e-theses and many more. In addition to that, the Library has created its own Document Management System whereby you can get access to past year examination papers and selected newspaper articles, all via online. Not forgetting our own UTM Institutional Repository (UTM-IR), initially developed to make organising and retrieving of UTM publications much easier.

Therefore, for this issue we highlight the latest online resources in our collection. As a bonus, we also throw in some latest trial database for you to evaluate and remember to provide us with your feedback!

Till we meet again in the next issue. Happy reading and keep smiling!

Editor

Editor's Recommended Reading

My Life in Leadership	: The Journey and Lessons Learned Along the Way by Frances Hesselbein with foreword by Jim Collins.
Publisher	: San Fransisco: Jossey-Bass
Year	: 2011
Pages	: xii, 236 p. ; 22cm.
ISBN	: 9780470905739
Location	: Executive Room, Level 3, PSZ UTM Johor Bahru
Material	: Open Access
Call Number	: HC102.5.H47 A3 2011

My Life in Leadership offers a look at what shaped Frances Hesselbein personally and as a leader, from her youth in the hills western Pennsylvania to her professional journey with the Girl Scouts of the USA where she went from troop leader to transformational CEO, to how Peter Drucker handpicked her to found and lead the Drucker Foundation, and how she later transitioned the Foundation to the Leader to Leader Institute. With excitement and humility, she relives the key moments that have shaped her life of leadership including the day she received the country's highest civilian award, the Presidential Medal of Freedom. This remarkable book also includes stories about her world travels to deliver her message of leadership and her notable experiences with as well as what she has learned from some of the most distinguished leaders of our time including Peter Drucker, John Gardner, Max DePree, Presidents Clinton and Reagan, General Eric Shinseki, Jim Collins, Warren Bennis and Marshall Goldsmith.

As inspirational as it is practical, My Life in Leadership is filled with Frances Hesselbein's universal leadership lessons that will serve any leader, of any age, in any sector.

Source: http://www.josseybass.com

The Librarian's Column
"A man's worth is no greater than his ambitions" ~ *Marcus Aurelius*

It is never too late to welcome new and returning students to the 2011/2012 semester. It is our hope that you make the most of your time learning and researching in UTM. In the meantime, a big congratulation to UTM for clinching the Research University (RU) status in July 2010. With the success, the development of the university is geared towards improving research infrastructure to benefit the faculty, staff and students.

Therefore, it is never a surprise to see an influx of students enrolling in our postgraduate courses, with nearly 10,000 international and local students. This is, by far, the highest achievement for UTM since being awarded with RU status.

Hence, the Library aspires to work closely with the University on the road to research excellence through a more proactive and dynamic approach. This is to ensure the provision of the services and facilities could fulfill the needs of the researchers, postgraduates as well as UTM community.

Lastly, we hope this continuous effort in adding value to our services will aid in the intellectual development of the campus community. As stated in the National Higher Education Strategic Plan, it is inevitable the Library will play a great contribution to the *Enculturation of Lifelong Learning.*

"A dream becomes a goal when action is taken toward its achievement." ~ Bo Bennet

This column is written by Siti Nisrin Mohd. Anis, Senior Librarian with Research Support Division, Perpustakaan Sultanah Zanariah (PSZ). She has been working in the Library for 14 years. Her expertise includes research supports, online databases and publication (citation, H-Index, Impact Factor). She can be contacted through her e-mail addresses: nisrin@mel.psz.utm.my or nisrin@utm.my. She also writes regularly at http://www.staff.blog.utm.my/pszresearchsupport/

Uncovering the Secrets of Database Search Strategy

This short guide will provide you with a simple strategy that you can apply to most databases (and many search engines) you will encounter.

1. **Selecting a Database** - Some databases are subject specific, while others contain information on many topics or famously known as multidisciplinary databases. Select a database that is appropriate for your topic (refer to our website for List of Databases by Faculty) or browse the list of databases (select from the A-Z Listing).

2. **Determining your Keywords** - Before you can start searching for articles on any database you need to identify the keywords you are going to use as search terms. Keywords or search terms describe the main concepts or ideas in your topic

Topic: How does violence in the media affect children?	Keywords: violence, media, children

3. **Searching Strategies** - One of the basic techniques for searching is using the Boolean Operators. Boolean searching is a symbolic logic system that creates relationships between concepts and words. The basic Boolean Operators are **AND, OR, NOT**.
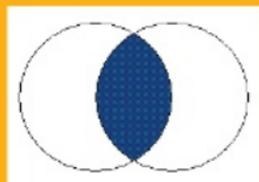
The **AND** operator	The **OR** operator	The **NOT** operator
violence **AND** media	violence **OR** crime	violence **NOT** war
Use **AND** to narrow a search strategy and to look for two or more terms in your result	Use **OR** to broaden a search and to find either or both concepts in the result.	Use **NOT** before a term to exclude it from your result.
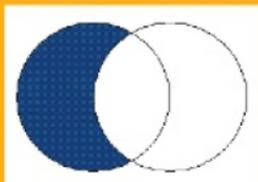
Get Your Hands on Past Exams!

1 In the search box, type the name of the subject (e.g Basic Electrical Engineering) OR the code (e.g SAB 2112).

2 Select **Search Resource -> UTM Examination Paper**

3 Click **Search**

4 An Item Details or Result Lists will be displayed. Click **Full Text** to view the examination paper.

5 The examination paper is displayed in CyberDOCS. Now you can either print or save the examination paper for your use.

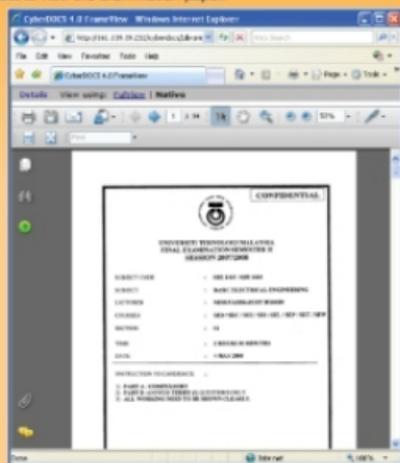# Information Skills Classes for Students and Researchers!

"Information literacy skills training has, especially over the last decade, become a core function of academic libraries and librarians throughout the world. The growing number of expensive electronic information sources that libraries subscribe to makes it essential for them to justify this expense by ensuring that their users are effectively trained in how to use the databases" ~(Brown & Mokgele, 2007)

The Library offers various information skills classes conducted by our professional Librarians. These classes are tailor-made to students information needs.
For Researchers and Postgraduates, classes are conducted on online databases, research methodology and Endnote.
- ✓ UTM Johor Bahru Campus : **Ms. Zurina Rosmani (zurina@mel.psz.utm.my)** or ext 30076
- ✓ UTM International Campus Kuala Lumpur : **Nik Masriza Zakaria (nikmasriza@mel.psz.utm.my)** or ext 4599
For Undergraduates, classes are conducted on Basic Library Skills, Advanced Library Skills (for final year students) and Endnote.
- ✓ UTM Johor Bahru Campus: **Ms. Nazrina A. Samah (nazrin@mel.psz.utm.my)** or ext 30024
- ✓ UTM International Campus Kuala Lumpur : **Nik Masriza Zakaria (nikmasriza@mel.psz.utm.my)** or ext 4599

New Online Database: Scientific.Net

Scientific.net is one of the largest and fastest growing websites wholly devoted to the area of Materials Science and Engineering, one of the five key R&D areas decisive for the technological advancement of mankind in the 21st century.

Below are the lists of periodicals covered by Scientific.net.

- Materials Science Forum
- Key Engineering Materials
- Solid State Phenomena
- Defect and Diffusion Forum
- Applied Mechanics and Materials
- Advanced Materials Research
- Advances in Science and Technology
- Journal of Nano Research
- The Journal of Metastable and Nanocrystalline Materials
- The International Journal of Engineering Research in Africa
- Advanced Engineering Forum
- Nano Hybrids

Scientific.Net
Materials Science and Engineering

To access, please visit http://www.utm.my/psz -> Databases

New Trial Databases

The Library offers trials of new databases to allow students and staff the opportunity to examine their suitability. Depending on the feedback obtained, and the cost involved, some of these databases may be added to our collection.

eBook LIBRARY
Check Out More.

McGraw-Hill eBook Library
URL: http://www.mhebooklibrary.com/
Trial until 13 December 2011

McGraw-Hill Professional is proud to announce its eBook Library, a state-of-the-art database delivering its incomparable content to institutions globally. Library users have access to McGraw-Hill exceptional content wherever and whenever they want by subscribing to the library's catalog. They will find the search ability of the eBook Library simple to use with relevant, thorough results. Users can also create their own accounts, add notes, bookmarks and highlights and print parts of the book for their personal use. The McGraw-Hill Professional eBook Library contains over 1,000 books in four collections: Engineering & Computing, Business, Medical and Student Study Aides which includes the ever popular Schaum's Course Outlines and Demystified series.

British Standards Institution – BSI e-Book
http://www.igpublish.com/bsi-ebooks
Trial until 31 January 2012

BSI is the National Standards Body of the UK, with a globally recognised reputation for independence, integrity and innovation in the production of standards that promote best practice. It develops and sells standards and standardisation solutions to meet the needs of business and society. BSI British Standards is a non-profit distributing organization, which means that any profits are reinvested into the services it provides.

Give it a try and send us your feedback at
jsp@mel.psz.utm.my

Delighting Your Customer Now!

As part of the Library's effort to enhance the customer satisfactory level, Human Resource Management Unit, Perpustakaan Sultanah Zanariah (PSZ) hosted a two-day workshop entitled "Delighting Your Customer Now" held on 20 and 21 July 2011 at Seminar Room 3, PSZ.

The purpose of the workshop, which was attended by 30 staff from Circulation Unit, was to realise the importance of establishing a standard on customer care that is acceptable to the organisation and customers. The workshop used many interesting techniques in delivering its content such as input sharing, group discussion and role play. As the outcome of the workshop, participants were trained on how to communicate effectively with customers, manage various type of situation appropriately and apply and practice the customer care concept at the Library.

Sukan Staf Antara Universiti Malaysia (SUKUM) ke 36

Kejohanan Sukan Staf Antara Universiti Malaysia atau SUKUM kali ke-36 telah berlangsung dengan jayanya di Universiti Teknikal Malaysia (UTeM) Melaka bermula 7 – 17 Julai 2011. Kontinjen UTM turut dibarisi staf dari Perpustakaan Sultanah Zanariah iaitu Dzulhelmi Mohd Razali (Bolasepak), Hasanul Manzar Ismail (Futsal), Erwan Saman (Futsal) dan Norhafizah Hamdan (Boling Padang). Kesemua mereka telah menunjukkan semangat juang yang tinggi biarpun gagal meraih pingat dalam kejohanan terbesar peringkat Universiti ini. Diharap pada tahun hadapan PSZ dapat melahirkan lebih ramai atlet untuk mewakili UTM pada SUKUM ke-37 di Universiti Utara Malaysia.

Meningkatkan Perkhidmatan Pelanggan melalui Program 5S

Perpustakaan Sultanah Zanariah (PSZ) dalam usahanya untuk memastikan kelangsungan perkhidmatan pelanggan yang berkualiti, telah melancarkan semula program 5S. Program 5S ini merupakan satu amalan pengurusan yang teratur yang berasal dari Jepun, dan melibatkan 5 komponen utama iaitu Sisih, Susun, Sapu, Seragam dan Sentiasa Amal. Melalui program 5S, kualiti perkhidmatan dan penyampaiannya dapat dipertingkatkan melalui persekitaran kerja yang kondusif, selesa dan selamat.

Sekitar Julai 2011, PSZ telah memulakan kembali program 5S melalui satu sesi taklimat 'Perlaksanaan Program 5S' yang disampaikan oleh Puan Norazlina Md. Zeid daripada Bahagian Pengurusan dan Pentadbiran Organisasi (BPPO), Pejabat Pendaftar UTM, Johor Bahru. Sesi taklimat ini telah dihadiri oleh Ahli-ahli Jawatankuasa 5S PSZ yang terdiri daripada staf-staf yang mewakili setiap bahagian. Sesi taklimat ini turut bertindak sebagai medan perkongsian pengalaman pihak BPPO dalam melaksanakan program 5S serta kesan-kesan positif yang dapat dilihat melalui program tersebut.

Aktiviti program 5S diteruskan lagi dengan lawatan penandaarasan pada 25 Julai 2011 ke Bahagian Pengurusan dan Pentadbiran Organisasi dan Pejabat Bendahari UTM. Kedua-dua jabatan ini telah dipilih kerana prestasi cemerlangnya dalam melaksanakan program 5S di jabatan masing-masing. Lawatan penandaarasan turut dilakukan ke Pejabat Tanah Daerah Kulaijaya (6 Oktober 2011) yang merupakan agensi kerajaan negeri yang pertama dianugerahkan Pensijilan Amalan Berkualiti 5S.

Sehubungan itu, PSZ akan terus melaksanakan pelbagai aktiviti bagi memastikan program 5S ini akan dapat dilaksanakan dengan berkesan dalam membantu meningkatkan lagi penyampaian perkhidmatan yang berkualiti.

Aktiviti Perpustakaan
Sultanah Zanariah Julai-September 2011

14 Julai 2011 - Lawatan dari Persatuan Pustakawan Malaysia

11 Julai 2011 – Lawatan pelajar-pelajar Fakulti Pengurusan Maklumat, UiTM Johor

28 Julai 2011 – Bersama-sama rombongan dari Perpustakaan Tun Abdul Razak (PTAR), UiTM

Sekalung Penghargaan : Pn. Faridah Yusof

Pn Faridah Yusof, nama yang tidak asing lagi di PSZ. Lebih 37 tahun berkhidmat, beliau menamatkan perkhidmatannya secara rasmi pada 30 September 2011 pada usia 58 tahun. Beliau mula berkhidmat di Institut Teknologi Kebangsaan (ITK), Kuala Lumpur mulai 1 November 1973 kemudian berpindah ke Skudai hingga hari terakhirnya di Unit Kewangan dan Bangunan, Bahagian Pentadbiran dan Kewangan sebagai Pembantu Tadbir (Pengkeranian dan Operasi). Sememangnya beliau seorang staf yang cemerlang dan komited dalam tugasnya setelah menerima Anugerah Khidmat Cemerlang 1992, Anugerah Kepujian Universiti 1995 dan seterusnya Anugerah Perkhidmatan Cemerlang 2008.

Kepada Puan Faridah, selamat bersara dan selamat maju jaya.

News from UTM International Campus Library, Kuala Lumpur

PSZ ICKL Visit to Putrajaya

A group of 23 people consisting of 20 staff from PSZ International Campus Kuala Lumpur (PSZ ICKL) staff and 3 practical students from UiTM visited Putrajaya Wetland and Museum of Nature in Putrajaya on 26 July 2011. The Putrajaya Wetland is located at Presint 13 whereas Museum of Nature is at Presint 15.

"Man and nature, side by side" is the best phrase to describe Putrajaya Wetlands which is the first and the largest constructed freshwater wetland in the world. It was informed that the wetland has the ability to filter nutrients from inflowing waters which represent the base of many food chains that not only start and finish within the wetland but extend beyond the wetland complex itself. In fact, wetland is best known as habitats for fish and water birds.

The group also took a leisurely cruise at the lake to see many landmarks and views through unique perspectives from the waterway.

Meanwhile, at the Museum of Nature, the group was briefed on Malaysia's natural heritage such as plants, animals, rocks, minerals and fossils. The guided tour fascinated the staff especially at the insect section where they have a number of old fashioned display cabinets containing labeled bugs collection.

In short, the trip to Putrajaya has enabled the group to gain and enjoy a new experience.

Snapshots of Activities and Events @ PSZ IC Kuala Lumpur

29 July 2011:
Workshop on Insider's Guide to Getting Published (IGGP) with some of the participants.

22 July 2011:
Workshop on PSZ Subscribed Online Database-GMID