

**BS ISO 11620:2014 (INFORMATION AND DOCUMENTATION — LIBRARY PERFORMANCE INDICATORS)**

**PERPUSTAKAAN UTM**

**BS ISO 11620:2014 – UNIT REPOSITORI & DOKUMEN DIGITAL, SEKSYEN KOLEKSI KHAS & REPOSITORI, PERPUSTAKAAN UTM : JAN-JUN 2023**

B2: Use					
Performance Indicator	PI Number	Definition of the indicator	Method		Result
B.2.1 Collection					
Number of Downloads per Document Digitized	B.2.1.5	The number of downloads per document digitized out of the library's collection during a specified period. For the purpose of this indicator, only those digitized documents that are available for public access are included.	Establish the number of documents digitized out of the library's collection and that are available for public access. Count the number of downloads from these documents during a specified time period, normally a year. The Number of Downloads per Document Digitized is $A/B$ where <b>A</b> is the number of downloads from documents digitized out of the library's collection during a specified time period; <b>B</b> is the total number of documents digitized out of the library's collection. Round off to the nearest integer. The indicator can be presented by types of materials.	<i>Notes:</i> - Include UTM-IR only - Data reporting will be used from last year data.  (Item Type: Article, book section, monograph, conference, book, theses, teaching resource; type : pdf)	Jan – Jun 2023 A = 712,362  All library's digitized collection B = 72,026  $A/B$ $712,362 / 72,026$ <b>= 9.9 @ 10</b>  The indicator is a positive integer with no top limit.  A high number of downloads will be regarded as good.  It shows that the library has digitized documents that are relevant for its population.