# BS ISO 11620:2023 (INFORMATION AND DOCUMENTATION — LIBRARY PERFORMANCE INDICATORS) PERPUSTAKAAN UTM

#### BS ISO 11620:2023 - UNIT REPOSITORI & DOKUMEN DIGITAL, SEKSYEN KOLEKSI KHAS & REPOSITORI, PERPUSTAKAAN UTM: JAN-JUN 2024

		nfrastructure	T		
Performance	PI Number	Definition of the indicator	Metho	d	Result
Indicator					
A.1.1 Collection Percentage of documents digitized per special collection	A.1.1.5	The indicator is the percentage of documents digitized (by the library itself or other institutions) per special collection at a specified period of time.  NOTE 1 An item is only counted as digitized if the complete item has been copied.  NOTE 2 Digitization for preservation purposes is included.  NOTE 3 A special collection is defined as a collection of materials segregated from a library collection according to form, subject, genre, period, geographical area, condition, rarity, source, or value.  NOTE 4 The calculation of the percentage could be based on the number of titles, copies, in the case of periodicals also the number of annual volumes, or	Establish the number of documents per special collection of the library. If a full count is not available, the number may instead be estimated. Count the number of documents that have already been digitized per special collection. The percentage of documents digitized per special collection is given as Formula (A.5): A/B×100 (A.5) where  A is the number of documents in the special collection that have been digitized; B is the total number of documents	Notes: - Include UTM-IR only  Item Type: - Article - eBooks - Book Section - E-prints - Conference or Workshop Item - Patent - Monograph - Others - Dataset - Teaching Resource  File type: pdf	*Cumulative digitized collection of special collection available as open access collection in UTM-IR: A = 18,520  Cumulative special collection available in library collection: B = 60,426  A/B x 100 18,520 / 60,426 x 100 = 30.6 @ 31%  Objective: This performance indicator assesses to what extent the library fulfils its task of making its special collections publicly available in digitized format. *Data generated from the UTM-IR system as of August

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### PERPUSTAKAAN UTM

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A.1 Resources,	access, and ir	nfrastructure				
Performance	PI Number	Definition of the	Method		Result	
Indicator		indicator				
A.1.1 Collection	A.1.1 Collection					
Percentage of	A.1.1.6	The percentage of the	It is desirable to calculate the	Notes:	Reference:	
the owner		total number of the	indicator separately for records and	- List of RU publication	A	
institution's		owner institution's	open access full text academic	from BPMP - Sec C (a, d, e	UTM-IR:	
publications		academic publications,	documents.	and f).	2021 – 4,807	
in the		such as journal articles,	1. To assess the percentage of the		2022 – 4,804	
institutional		eBooks, e-prints,	owner institution's academic	Includes PhD and master	2023 – 4,808	
repository		technical reports, theses	publications available as records in	thesis and published by	Total A: 14,417	
		and dissertations, data	the institutional repository: —	UTM only.		
		sets, and teaching and	- establish the total number of	,	В	
		learning materials, that	academic publications that have	- Past 3 years except for	Total RU records (Sec C -a,d,e,f)	
		are stored in the	been published (journal articles,	the current year.	2021 – 5,472	
		institution's open access	eBooks, e-prints, technical reports,	,	2022 – 5,370	
		repository. Student works	theses and dissertations, data sets,	- Report yearly.	2023 – 3,721	
		are not included. The	and teaching and learning materials)		Total: 14,563	
		indicator may include	in the institution during the last three			
		masters' theses, or be	years;		Total thesis records (Master &	
		used separately for these.	- establish the number of these		PhD):	
		The indicator can only be	publications that are recorded in the		2021 – 2,663	
		used in institutions that	institutional repository.		2022 – 3,229	
		keep records of published			2023 – 1,976	
		academic publications in	The percentage of the owner		Total: 7,868	
		the institution.	institution's academic publications in			
			the institutional repository (records		Total B : 22,431	
			only) is calculated using Formula			
			(A.6):			
			A/B ×100 (A.6) where			
			- A is the number of records of the			
			institution's academic publications in		Notes:	

scientific staff years.  Round off to	= 64.3% @ 64%  Note: Reports were not generated for January to June 2024, as no data is available from the graduation event, which will only be held in November 2024.
owner institutions of text academic institutional restablish the academic published prints, technic dissertations, and learning institution du years; - establish the publications of available for a institutional of	total number of ications that have Indicator (PI) number. If (journal articles, e-lead reports, theses and lata sets, and teaching laterials) in the last three Indicator (PI) will be discussed to establish a new report in line with the requirements.  A new review report will be

the institutional repository is calculated using Formula (A.7): A/B ×100 (A.7) where - A is the number of the institution's academic publications stored in the institutional open access repository; - B is the number of academic publications published by the institution or the institution's scientific staff during the past three	
scientific staff during the past three years.	
Round off to the nearest integer.	

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A2: Use						
Performance	PI Number	Definition of the	Method		Result	
Indicator		indicator				
A.2.1 Collectio	A.2.1 Collection					
Number of Downloads per Document Digitized	A.2.1.5	The number of downloads per document digitized out of the library's collection during a specified period. For the purpose of this indicator, only those digitized documents that are available for public access are included.	Establish the number of documents digitized out of the library's collection and that are available for public access. Count the number of downloads from these documents during a specified time period, normally a year.  The Number of Downloads per Document Digitized is A/B where  A is the number of downloads from documents digitized out of the library's collection during a specified time period;  B is the total number of documents digitized out of the library's collection.  Round off to the nearest integer.  The indicator can be presented by types of materials.	Notes: - Include UTM-IR only - Data reporting will be used from last year data.  (Item Type: Article, book section, monograph, conference, book, theses, teaching resource; type: pdf)	Jan – Jun 2024 A = 384,153  All library's digitized collection B = 76,833  A/B 384,153 / 76,833 = 4.9 @ 5  The indicator is a positive integer with no top limit.  A high number of downloads will be regarded as good.  It shows that the library has digitized documents that are relevant for its population.	

Jadual 1 : Kumulatif Jumlah Rekod Bahan bagi Nilai A

BIL	ITEM TYPE	KUMULATIF JUMLAH REKOD (A)
1	Article	16,146
2	eBook	1,156
2.1	Book	619
2.2	Book Section	537
3	Eprints	626
3.1	Conference or Workshop Item	4,810
3.2	Patent	0
3.3	Monograph	612
3.4	Others	14
4	Dataset	1
5	Teaching Resource	591
	JUMLAH	18,520

Nota: Nilai B adalah Jumlah Kumulatif Stok Koleksi Khas – sumber data adalah dari Unit Pembangunan Koleksi Khas